

## HAVING PROBLEMS PAYING?

- Make sure you have an updated browser, like Firefox or Chrome. Old versions of Explorer will cause problems.
- Safari browser usually doesn't work properly. Use Firefox or Chrome.
- You will only have 10 minutes to make your payment online. Please have either your checking account or credit card ready before you begin.
- If you have tried multiple times and your payment still won't process, you could have an error with cookies. Please contact our IT help desk for assistance in clearing your cookies: 337-482-4357

# Still having problems?

You can drop off a personal check, cashier's check or money order in our drop box in the Student Union next to Room 135.

- Please make your check, cashier's check or money order payable to UL Lafayette with: Student name and Student ID # in the memo area
- You must pay in full to use the drop box, no partial payments
- Do not put cash in the drop box

You can mail a personal check, cashier's check or money order. You must pay in full. Partial payments will be returned. Make out to UL Lafayette and send to:

Student Cashier Center

PO BOX 44444

Lafayette LA 70504

**Have a great semester!!!**