

Frequently Asked Questions

When will I be able to see my bill?

Your charges will appear once an assessment has been applied to your account; this may take up to 48 hours.

How current is my statement?

Your statement is current as of the time and date it is displayed. Adding or Dropping classes will change your amount due. Your statement may also be affected by an Act of the Louisiana Legislature, a decision by the Board of Supervisors, or a vote by the student body. It is also possible that additional payments or charges have not yet posted to your account.

Does this statement show everything I owe?

Not necessarily. The statement only shows current charges for the semester you selected. You may check semester options to possibly view other semesters, or call the Student Cashier Center at 337 482 6385 for further information on prior semester balances due.

What is the University's Financial Obligation Policy once I register for classes?

Please go to [UL Lafayette: Bursar's Office: Main Page](#) and click on the Financial Obligation Policy to view the full document.

What is a TOPS deferment or Federal Financial Aid deferment?

Either of these deferments indicates that the University has confirmed your TOPS or Financial Aid status. TOPS deferments are posted to your Statement of Account by the Financial Aid Office, once your Tops Scholarship is verified. Financial Deferments must be requested through ULINK by the Student. Once the deferments are posted to your account, your class schedule will be secured and registered classes will not be dropped.

NOTE: Tuition deferments do not prevent mid-term holds on student accounts.

What is the initial deadline to pay fee?

Fees are typically due 10-12 days before the first day of class.

The deadline to pay Tuition and Associated Fees are as follows:

Fall 2013 Semester: August 14, 2013

How can I pay my University assessed charges?

There are currently three methods of payment.

Online:

-Go to ULINK, click on Student Tab, Select Statement of Account and the semester you are viewing, scroll down to payment options and select PAY ONLINE.

NOTE: Students paying Tuition and Associated Fees, Housing, Orientation, Application Fees, and other set miscellaneous fees may pay online with MasterCard, Discover, American Express, Checking, or Savings Account.

* Credit or Debit Cards with the VISA logo are no longer accepted.

* Students with TOPS Deferments may choose the Pay Online Option (CALCULATE TOPS- ADJUSTED PAYMENTS.) This option will allow the Student to pay their portion of Tuition and Associated Fees not covered by the TOPS Scholarship.

*Students that are self-paid may choose to pay Tuition and Fees in full or use our Online Pay Plan option. Please go to www.louisiana.edu/business/bursar for more information. .

NOTE: Students enrolling and paying through the Tuition and Associated Fees Payment Plan must access the ULINK Statement of Account and continue to payment options. The Student Cashier Center does not accept payment plan enrollment or payments in person.

By mail:

- Go to ULINK, click on Student Tab, Select Statement of Account and the semester you are viewing, scroll down to payment options and select Pay by Mail. Print the payment invoice, and mail along with payment to the address on the invoice. Please be advised that payments by mail must be received 48 hours in advance of the established payment deadline in order to ensure that early registered hours are secured.

In Person:

-Deliver your payment (cash, check, money order, or traveler's check) to the Student Cashier Center in Lafayette Hall. Credit/Debit Cards are no longer an accepted form of payment in person or via phone.

NOTE: Students are advised to check their ULINK Statement of Account to print a receipt for their records and verify that payment has been received.

What does my Tuition and Fees pay for?

Your tuition is divided into many different fees. Fees have been assessed by the Board of Supervisors, the University, and by the Student Body through regular elections. None of these fees are optional. These fees are listed below. Also, GENERALLY, these fees are for an in-state undergraduate student. Graduate, International and Out-of-State students may be subject to other specific charges as well. For a list of complete charges please send a request to: bursar@louisiana.edu.

How would I find the detail of charges for my Tuition and Fees?

Once you are logged in to the ULINK Portal, Click on Statement of Account, Select the Term you wish to view and click submit. The Statement of Account will show the category of fees which includes Tuition and Fees. Click on the Tuition and Fees link (**shown in red**) and it will bring up your specific detail of charges for the Tuition and Fees Category.

The following breakdown of fee charges is updated for Spring 2013 fee schedule as of 12.02.12

***Board Assessed Fees**

Tuition/General Registration

-Up to \$ 2,234.28 per semester

Building Use fee

-\$10.00 per semester

Building Use Fee-New

-Up to \$48.00 per semester

Academic Enhancement

-\$25.00 per semester

Academic Excellence

-\$10.00 per credit hour; \$30.00 minimum, \$120.00 maximum

Operational Fee

-up to \$61.20 per semester

University Assessed Fees

Records and Evaluation Fee (\$10.00 per semester)

-Provides funding for maintenance of student academic records; provides students with free copies of University transcripts.

Auxiliary Operations Fee (\$100.00 assessed at 4 or more credit hours)

-Provides ancillary student support for Auxiliary services which include the Student Union, transit system, operations, recreational sports/activities, the health clinic, and other student related services.

Energy Fee (up to \$60.00 per semester)

-Provides funding to offset energy costs of the University

Student Self-Assessed Fees

Masterplan Advancement Program (\$7.50 per credit hour, maximum of 15 credits)

-Provides funding for campus improvements with input from students

Student Union (up to \$23.00 per semester)

-Provide funding for construction and maintenance of existing UL Lafayette Student Union
Student Union (\$20.00 per semester for students assessed at 6 or more credit hours.

-Provides funding for construction and maintenance of a new first-class Student Center
Student Union (\$55.00 per semester for students at 6 or more credit hours

-Provides funding for construction and maintenance of a new first-class Student Center
Student Technology Fee (\$5.00 per credit hour)

-Provides funding to enhance student-accessible technology on campus

ID Photo (\$10.00 per semester)

-Provide for ID photographs and identification cards

La Louisiane-Alumni (\$2.50 per semester)

-Provides funding for La Louisiane, the alumni magazine

Debate (\$1.00 per semester)

-Provide funding for travel expenses for the University Debate Team

Entertainment (\$5.50 per semester)

-Provide funding for University Program Council for events like Lagniappe Week, Ragin Roar, and Homecoming. UPC sponsored events are free to students

Day Care (\$2.25 per semester)

-Provides for top quality child care at affordable prices for children of full time students.

Intramurals (\$2.00 per semester)

-Provides for intramural sports for UL Lafayette students

Band Association (up to \$5.00 per semester)

-Provides funding for the Pride of Acadiana March Band

Student Loan (.50 per semester)

-Provides for emergency loan assistance through the short-term loan program.

Lyceum (up to \$1.00 per semester)

-Provides for academic speakers at the University

Book (.10 per semester)

L 'Acadian (\$12.00 per Fall semester for students with 12 or more credit hours)

-Provides a copy of the L 'Acadian Yearbook for each full-time student

KRVS (.50 per semester)

-Provides funding for KRVS, the campus radio station

SGA (\$7.50 per semester for 6 or more credit hours)

-Provides funding for the Student Government Association

Insurance (\$22.00 per semester for students assessed at 7 or more undergraduate credit hours or 6 or more graduate credit hours)

-Provides students with health care coverage

Vermilion (\$2.00 per semester)

-Provides funding for the student published newspaper

SGA Scholarship (.75 per semester)

-Provides funding for SGA-awarded scholarships

International Student Council (.35 per semester)

Club Sports (\$3.15 per semester)

-Provide funding for club sports such as Judo, Bowling, Soccer, Rugby, Tae Kwan Do, Skeet Shooting, and Water Skiing.

Arts Fee (up to \$7.00 per semester)

-Provides funding for the UL Lafayette Symphony Orchestra and UL Lafayette

Performing Arts

Cheerleaders (up to \$4.00 per semester)

-Provides funding for UL Lafayette cheerleaders

University Police (\$1.00 per semester) Provides funding for the University Police Department for scholarships, student officers, Code Blue emergency systems, crime prevention programs, and equipment for officers.

Art Museum (up to \$5.00 per semester)

-Provides funding for the University Art Museum

Parking and Transit (up to \$25.00 per semester for students assessed at 6 or more credit hours)

-Provides funding to maintain transit facilities (buses), improve parking facilities, and provide free parking at Cajun Field and Zone 40.

Recreational-.Facility/Equipment (\$20.00 per semester for students assessed at 6 or more

Credit hours)

Student Health Service (\$20.00 per semester for 6 or more credit hours)

-Provides health care services to student free of charge

Student Health Service Support (\$5.00 per semester for students assessed at 6 or more credit hours)

-Provides support services for Student Health Services

Auxiliary Improvement

-\$15.00 per semester for students assessed at 6 or more credit hours

Initial Enrollment Fee (\$7.50 first time freshmen only)

-Provides enrollment services to first-time students

How will my TOPS award be handled?

Students qualified to receive tops, will have a TOPS Deferment posted to their statement of account by the Office of Financial Aid. A Tops Deferment will secure your class schedule. Please view your Statement of Account in order to ensure that your Tops Deferment is posted before the Tuition and Associated Fees payment deadline. Please be advised that if there is no other payment resources applied or anticipated for the academic period in question, a balance due will exist relative to your tuition and fees.

When will my TOPS award be posted to my account?

TOPS awards are typically posted by mid-semester.

How will my refund be handled?

First day of class:

Students who are eligible for a refund 10 days prior to the first day of class and are participating in the Direct Deposit program will have funds made available in their checking accounts on the first day of class. A deposit notice will be sent. Students who elect NOT to have funds direct deposited will have a refund check prepared and mailed on the first day of class.

During semesters:

Refunds for balance due to students are normally processed within 3-5 business days. LATE SCHEDULE ADJUSTMENTS, OVER-AWARDS, AND RESIGNATIONS MAY HAVE LONGER PROCESSING TIME TO

ENSURE UNIVERSITY AND FEDERAL REQUIREMENTS ARE MET BEFORE DISBURSING FUNDS.

Students participating in the Direct Deposit program will have funds deposited into their checking or savings accounts and a statement will be sent by mail. Students who have elected NOT to participate in the Direct Deposit program will have funds mailed to the established Local Mailing Address. Students may edit their address through their ULINK account.

Students with a balance due to the University, whose funds are not electronically transferred from their respective lenders, will be notified by email, phone call, or postal mail when funds have arrived in the Student Cashier Center.

How do I participate in the Direct Deposit Program?

To participate in the Direct Deposit Program of refunds or student payroll, please report to the Student Cashier Center located in Lafayette Hall with your ID, a voided check for direct deposit into checking or a savings account, or card for direct deposit into savings. For more information, please contact the Disbursement Staff at 337 482 6367.

You may also want to mail your direct deposit request in by printing the form from UL Lafayette's Bursar's website (www.louisiana.edu/business/bursar) or from your ULink Statement of Account. Simply mail the completed form to the address provided on the form with a voided check from your account.